

## HYGIENE AND SAFETY GUIDELINES FOR VISITORS

### GENERAL INFORMATION

The SARS-CoV-2 Infection Protection Ordinance of the State of Berlin defines the regulations for the organization of trade fairs and events.

Messe Berlin GmbH and I Love Travel GmbH ensure that the prescribed hygiene and safety regulations are observed at the event by means of a comprehensive hygiene and infection protection concept. All measures are determined in accordance with the applicable data protection laws (in particular DS-GVO and BDSG).

The latest information on the measures can be found at <http://welovetravel.berlin/safety-measures/>

### TICKETS & ADMISSION



#### ONLY ONLINE TICKET SALES

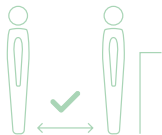
Tickets are sold exclusively online, after registration by name and for a specific day with a timeslot. The tickets are personalized and non-transferable. Only a limited number of tickets is available for each day. There is no on-site ticket sale. This prevents queues at the entrances and cash payments.

You can find more information about the different ticket types at <http://welovetravel.berlin/tickets>



#### TRACKING THROUGH FULL REGISTRATION OF ALL PARTICIPANTS

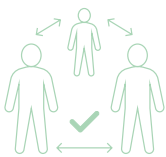
All participants have already registered in advance via the online ticket purchase or via their exhibitor pass in order to receive their access authorization. In this way we ensure that we and the public health department can quickly identify contact persons in the event of a corona infection.



#### SUFFICIENT SPACE IN THE ENTRANCE AND WAITING AREA

We are planning a spacious and contactless entrance situation with time slots for access regulation. In the waiting areas we indicate minimum distances.

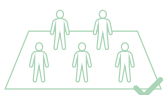
### MINIMUM DISTANCE & NUMBER OF VISITORS



#### MINIMUM DISTANCE

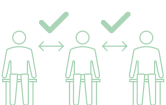
The proven minimum distance of 1.5 meters to other participants applies to the entire area. Short-term falling below the minimum distance (e.g. when walking past each other or due to structural conditions) is possible, provided that a face mask (FFP) is worn.

The aisle widths and traffic areas are designed in such a way that the minimum distance of 1.5 meters can be maintained. Distance markings and pathways provide orientation



#### NUMBER OF PARTICIPANTS ON THE SITE

By registering online, we always keep an eye on the number of visitors and ensure that the minimum distance of 1.5 meters can always be maintained. On site, our service and security personnel ensure that visitor accumulations are avoided and the general rules are observed. For your protection and for a trouble-free experience of the event.



#### MEASURES FOR THE STAGE PROGRAM

The stage program is an essential part of the event. To protect all participants, we will adjust the seating and the number of seats so that the minimum distance can be maintained. We will not offer standing room and we will also determine separate entrances and exits, if necessary.

## HYGIENE & ETIQUETTE



### FACE MASK / FILTERING FACEPIECE (FFP)

At all stands, as well as on the exhibition grounds, the wearing of a face mask is expressly recommended. Exceptions to this rule are the outdoor area as well as seats on the stands, at the stages or in the catering trade – as long as a sufficient distance can be maintained. (Obligation to wear a face mask depending on the current legal situation)



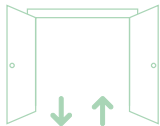
### FRESH AIR QUALITY

The ventilation system ensures a regular exchange of air in the hall. By bringing in outside air and taking out inside air, good ventilation is guaranteed even with closed doors and windows. There is no use of circulating air.



### DISINFECTION AND CLEANING

We set up disinfectant dispensers at all essential places on the premises. Surfaces that are regularly touched (e.g. counters, tables, handrails) are cleaned more frequently. Our sanitary facilities are cleaned at a high frequency. Hand washing and disinfection facilities are provided in sufficient distance.



### CONTACTLESS PATHS THROUGH THE PREMISES

Staffing of all entrances and exits so that no door handles need to be touched. Interior doors that are not emergency exits are kept open technically or staffed with personnel. In this way you can enter without contact.



### MEDICAL SERVICE

If you do not feel well, our local medical service will be happy to assist you with advice and support. If you have symptoms of a cold in advance, we ask you to refrain from a visit for the protection of the community.



### ETIQUETTE

Please sneeze or cough into the crook of your arm, preferably at a minimum distance of 1.5 meters and turned away from other people. Please refrain from shaking hands and physical contact when visiting the event. We will gladly provide you with brochures and information material about the event, but please do not put the material back.



## GASTRONOMY

The general rules of catering apply at the catering stands and at the exhibitors' stands. Please register and take off your face mask only after you have taken your seats.



## DIGITAL OFFERS

With various digital offerings, we bring our participants together not only on the site, but also virtually. We offer exhibitors and visitors a variety of digital services.